

COMMISSIONERS
BOB STUMP – Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH



0000155342

Executive Director

ARIZONA CORPORATION COMMISSION

RECEIVED

2014 AUG 14 P 3:13

AZ CORP COMMISSION
DOCKET CONTROL

ORIGINAL

To: Docket Control

RE: EPCOR Docket # W-01303A-09-0343 and SW-01303A-09-0343


Please docket the attached 5 customer comments regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

AUG 14 2014

DOCKETED BY 

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: \

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117683

Date: 8/14/2014

Complaint Description: 08Q EPCOR
N/A Not Applicable

First:

Last:

Complaint By: **Debbie**

Lesko

Account Name: State Representative Debbie Lesko

Home: (000) 000-0000

Street:

Work: \

City: Phoenix

CBR:

State: AZ Zip: 85007

is: E-Mail

Utility Company. **EPCOR Sewer *AAWC**

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Wednesday, August 13, 2014 4:28 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name:State Representative Debbie Lesko

Date:8/13/14

Address:

Phone:(

CityStateZip:Phoenix, AZ 85007

Cell:

Docket:EPCOR Waste Water Consolidation

DocketNo:W-013031-09-0343 and SW-013031-09-0343

Utility:EPCOR

Position:Con

Email:

Comments:On behalf of my constituents in Sun City and Youngtown, I adamantly oppose the EPCOR full consolidation proposal that would raise Sun City and Youngtown waste water rates by 89%. This is totally unacceptable. I have spoken with SCHOA (Sun City HOA) and Youngtown Mayor Mike LeVault on this issue. SCHOA already submitted to you a letter in opposition and Mayor LeVault indicated an opposition letter from him is forthcoming. Please reject the full consolidation proposal. Sincerely, LD21 State Representative Debbie Lesko
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Comments entered for the record and docketed. CLOSED

End of Comments

Date Completed: 8/14/2014

Opinion No. 2014 - 117683

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117684

Date: 8/14/2014

Complaint Description: 08Q EPCOR
N/A Not Applicable

First:

Last:

Complaint By: Debbie

Yin

Account Name: Debbie Yin

Home:

Street:

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is:

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Wednesday, August 13, 2014 4:31 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name:Debbie Yin

Date:08132014

Address:

Phone:

CityStateZip:Fountain Hills, AZ 85268

Cell:

Docket:EPCOR (Chaparral Water-Ftn Hills, AZ) Rate increase

DocketNo:

Utility:EPCOR Chaparral City Water

Position:Con

Email:

Comments:RUCO filed for a re-hearing on July 7th for Decision 74568 which granted EPCOR a very large increase in our rates. The rate increase is excessive, in my opinion, due to the fact that it is an equity-rich company. This rate increase is outrageous. Thank you for noting my concern.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 8/14/2014

Opinion No. 2014 - 117684

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2014 - 117685

Date: 8/14/2014

Complaint Description: 08Q EPCOR
N/A Not Applicable

First:

Last:

Complaint By: **William G** **Fawver Jr**

Account Name: William G Fawver Jr

Home:

Street:

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is: E-Mail

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Wednesday, August 13, 2014 4:47 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: William G Fawver Jr

Date: 08/13/2014

Address:

Phone:

CityStateZip: Fountain Hills, AZ. 85268

Cell:

Docket:

DocketNo: W-02133A-13-0118

Utility: EPCOR

Position: Con

Email:

Comments: EPCOR was granted a very large increase in their rates, and now they have a built in increase every year of 3.8%. Over the 5 years, including the base rate increase, this come out to be an increase of 43%. These number seem out of line. Thanks

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 8/14/2014

Opinion No. 2014 - 117685

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117686

Date: 8/14/2014

Complaint Description: 08Q EPCOR
 N/A Not Applicable

First:

Last:

Complaint By: Peter

Donzelli

Account Name: Peter Donzelli

Home:

Street:

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Thursday, August 14, 2014 8:58 AM
To: Util-PublicComment
Cc: I
Subject: Public Comment

Name: Peter Donzelli

Date: 08/14/2014

Address:

Phone:

CityStateZip: Fountain Hills

Cell:

Docket: EPCOR

DocketNo: W-02133A-13-0118

Utility: Chaparral City Water

Position: Con

Email

Comments: As a full time resident of Fountain Hills for 17 years I am concerned that it is anticipated that we will receive rate increases over the next 5 years from EPCOR/Chaparral that seem to be exorbitant. I am asking our Chairman and the four members of the commission to reconsider the approval of these increases. Thank you ahead of time for your consideration !!!!!!!!!!!!!!! Peter Donzelli

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 8/14/2014

Opinion No. 2014 - 117686

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2014 - 117687

Date: 8/14/2014

Complaint Description: 08Q EPCOR
N/A Not Applicable

First:

Last:

Complaint By: **Rosemarie**

Krawczyk

Account Name: Rosemarie Krawczyk

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is: E-Mail

Utility Company: **EPCOR Sewer *AAWC**

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Thursday, August 14, 2014 11:41 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Rosemarie Krawczyk

Date: 08/14/2014

Address:

Phone:

CityStateZip: Fountain Hills, AZ 85268

Cell:

Docket:

DocketNo: W-02133A-13-0118

Utility: Chaparral City Water Company (Epcor)

Position: Con

Email:

Comments: I would like the recent rate case for Chaparral City Water to be reheard. I feel the commission members did the residents of the town of Fountain Hills a disservice by approving this rate increase. The commission members did not follow the recommendation of the administrative law judge as to the amount of the increase but instead favored the interests of Epcor. Do any of the commission members live in Fountain Hills?

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 8/14/2014

Opinion No. 2014 - 117687
